

# Infor Nexus Quality Assurance App



In today's fast-paced business environment, real-time quality inspections and defect recording are crucial for meeting market demands and ensuring success. Yet, many companies still rely on manual, offline processes for quality audits. This outdated approach often requires entering data into Excel templates after the audit, downloading and attaching photos separately, and sharing results via email—sometimes days later. These inefficiencies not only waste time but also increase the risk of errors and complicate data analysis and summarization.

When monthly compilations reach factories, they are outdated—hindering a comprehensive view of supply chains, regions, or products. Field auditors and quality managers waste time chasing audit results instead of managing quality proactively. These delays and inefficiencies increase the risk of quality issues being identified by consumers or at the point of sale, damaging brand loyalty and affecting revenue.



# Enhancing efficiency and proactive oversight

The Infor Nexus™ Quality Assurance (QA) App revolutionizes quality management with a real-time solution that enhances accuracy, efficiency, and strategic oversight. It eliminates cumbersome, error-prone manual processes, delivering immediate tactical benefits.

With the Nexus QA App, stakeholders can instantly access audit data upon completion, ensuring everyone works with the latest results. This transparency streamlines communication, enables faster responses to quality issues, and improves team coordination. The app boosts operational efficiency and supports higher quality standards across supply chains by removing delays and inaccuracies tied to manual processes. The Nexus QA App builds on its foundation with powerful analytical tools that unlock the full potential of audit data. Its advanced reporting engine delivers real-time insights into rolling defect rates by the factory, enabling continuous performance monitoring and rapid trend identification. Businesses can proactively address quality issues by analyzing data across factories and spotting patterns by style or other metrics, reducing the costs of quality failures.

The app also enables detailed comparisons of defect rates across audit types—such as ex-factory versus distribution center audits—and provides in-depth performance analysis of auditors. These insights strengthen quality control processes, lower the risk of quality issues at the point of sale, enhance brand loyalty, and reduce return rates. This proactive approach drives long-term success and improves customer satisfaction.



# Key features

The Infor Nexus Quality Assurance solution streamlines and enhances quality audit management across your supply chain with a comprehensive set of features:



## Versatile configuration and management

Utilize a web-based configuration interface that allows your Quality Assurance team to manage audit types, product categories, defect codes, and Acceptance Quality Limit (AQL) tables. Tailor settings to match your product types for greater precision and control.



## Flexible audit recording options

Choose between a feature-rich tablet mobile app, enabling auditors to capture real-time audit results and photos during audits, or a web-based app for desktop entry. This flexibility ensures seamless data capture that's aligned with your operational workflows.



## Comprehensive audit support

Conduct various audit types, including Ex-Factory, In-Line, Shadow, and DC audits, ensuring thorough quality oversight at every production and distribution stage.



## Real-time dashboards and reporting

Equip auditors with dashboards for quick insights into a factory's recent performance, enabling swift issue identification and decision-making. Centralized reporting and trend analysis clearly show quality levels across the supply chain.



## Detailed audit result capture

Record all audit elements, including packing and measurement results, to determine accurate Pass/Fail statuses. Failed audits can be routed to field quality managers for review before finalization, ensuring accountability and thorough oversight.



## Proactive quality management

Generate corrective actions directly from audit reports and manage them via the integrated Nexus Trading Partner Management system. This approach fosters proactive quality improvements and efficient issue resolution.



# Benefits of Infor Nexus Quality Assurance

## Streamlined operations through digitization

The Infor Nexus Quality Assurance solution eliminates manual processes by digitizing quality control operations, minimizing errors from traditional data entry. This transformation saves time and frees your team to focus on higher-value tasks.

## Real-time data capture

Real-time data capture through mobile and web-based apps ensures greater accuracy and speed in data collection. Immediate access to information improves decision-making and allows for faster responses to audit issues.

## Centralized quality insights

The platform offers a unified view of quality results across audit stages, making data accessible to all key stakeholders. This transparency ensures everyone is aligned and informed, leading to more cohesive actions across the supply chain.

## Enhanced brand loyalty

By reducing retail quality issues, the platform boosts brand loyalty and drives repeat business. Infor Nexus Quality Assurance empowers organizations to achieve higher standards, optimize operations, and strengthen their brand presence.

## Proactive quality issues and trends identification

With advanced reporting and analysis tools, the solution enables your team to identify emerging quality issues and trends quickly. Early detection allows for proactive measures, minimizing the impact of potential quality problems before they escalate.



## About Infor Nexus

Infor Nexus™ (formerly GT Nexus) is the leading global supply chain management platform that helps organizations disrupt supply chain inefficiency. It connects over 85,000 brands, retailers, manufacturers, suppliers, logistics providers and banks on a single, digital supply chain network to seamlessly orchestrate global processes from source to delivery and payment. With Infor Nexus, companies streamline their operations to eliminate inefficiencies and waste while gaining data-driven insights and optimizing flow of capital for an improved agile, sustainable, and resilient supply chain.

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